

## John Ball Zoo Event Participant (Attachment A continued)

The John Ball Zoo as part of our regular Zoo operation has protocols and procedures to address the following issues.

**First Aid:** Kent County has several CPR and Basic first-aid trained staff members who are available to assist visitors. If you are made aware of a visitor injury please get in contact with a Zoo staff person immediately. (The Zoo Kitchen is the official station for First Aid).

**Lost Children:** The John Ball Zoo has a formal lost child protocol to assist with reuniting lost parties. If you are made aware of a lost child please get in contact with a Zoo staff person immediately. (The Zoo Kitchen is the official station for Lost Children).

**Pay Phone:** The only public pay phone in the Zoo is located on the west side of the Zoo Food Service Building. There is also a pay phone located just outside the entrance of the Zoo.

**Severe Weather:** The Zoo has a Severe Weather protocol for visitors within the Zoo

Restrooms are located throughout the Zoo. (Please see attached map).

Kent County Zoo employees' and Zoo Society employees' uniforms consist of dark green shirts with Khaki bottoms. Zoo volunteers wear red shirts with Khaki bottoms.

Additionally, here are some Zoo rules and how they may affect your event.

### **John Ball Zoo Rules**

1. Visitor pathways cannot be blocked for the safety of all of our visitors.
2. Emergency vehicle access on service road and in the Zoo cannot be blocked. Additionally vehicles are only allowed to use the service drive as directed by Zoo staff to drop off and pick up supplies.
3. No feeding of the animals and no food or drink in exhibit buildings. Please keep this in mind if you plan on food giveaways.
4. No throwing of any objects into animal exhibits.
5. No teasing or taunting the animals.
6. No visitors beyond guard rails or barriers.
7. No dogs or other pets are allowed in the Zoo.
8. Please do not take strollers into the Aquarium.
9. No balloons are allowed in the Zoo for the safety of our animals.
10. The Zoo reserves the right to limit or stop giveaways if necessary for safe Zoo operation. All giveaway items must be approved by the Zoo prior to the day of the event. This includes the approval of any written material that will be passed-out to the Zoo visitors.